

Planning & Support

- We will provide unlimited email & telephone support during normal business hours
- Video conference appointments will be available Monday - Thursday 11:00 am - 7:00 pm
- We will provide planning tips, inspiration and "real wedding" looks, via social media
- Our music lists are available to you 24/7 via our website
- Our industry experience will be at work for you every step of the way
- We are your professional partners in planning your best day
- You will receive a copy of our finalized timeline

Wedding Day... Your DJ Will...

- Arrive no later than 90 minutes prior to our contracted start time
- Introduce themselves to venue contact person upon arrival
- Be appropriately dressed from setup to breakdown/strike
- Interact professionally with all venue personnel & your guests
- Respect all "house rules" as set forth by the venue

During Set-Up...

- All equipment will be transported with industry standard carts
- We will take care during loading/unloading as to not damage venue space
- We will be ready, dressed and in place, 15 minutes prior to our contracted start time
- Equipment will be setup aesthetically, taping/clamping down all exposed cables

Wedding Day... Your DJ Will Not...

- Consume alcohol prior to or during our contracted time
- Steal the show or make it all about them
- Take breaks any longer than for a trip to the restroom

During Our Performance...

- All music will be clean edits, unless otherwise directed by you
- Music will remain at acceptable levels from cocktails to dinner to dancing
- Our team will communicate with fellow vendors to produce your day
- Your DJ will draw on their experience to create a FUN experience
- Your DJ will make all announcements

After Our Performance...

- Our team will efficiently work to breakdown all equipment
- We will not leave any trash behind, leaving our space as we found it

If you have any questions at all, please contact Kurtis Cross directly at kurtis@kurtiscross.com